

Product Warranties

(covers those products labeled Apeks, Aqua Lung, Sea Quest and Suunto)

Important Notice About Mail Order Sales of Aqua Lung Products and Warranties

Retailers that offer to sell and ship Aqua Lung life support products by mail, in response to mail, telephone or internet orders, are **NOT AUTHORIZED AQUA LUNG AMERICA DEALERS**. If a consumer purchases Aqua Lung life support products by mail, telephone order or electronically, they are purchasing from a non-authorized dealer, and the products will not be covered by Aqua Lung America's Warranty. Aqua Lung America has not authorized any exceptions to its "in-store only" sales policy.

When a consumer buys Aqua Lung life support products from an Authorized Aqua Lung America Dealer, they are buying from trained professionals who can instruct them on the proper and safe use of the equipment.

WARNING: It is dangerous for untrained and uncertified persons to use the equipment covered by these warranties. Therefore, use of these products by an untrained person renders any and all warranties null and void. Use of SCUBA equipment by anyone who is not a certified diver, or receiving training through a recognized certification agency, shall render void all warranties, expressed or implied.

Registering your product(s) with Aqua Lung America

As Technology improves, registering product online has become the most effective way to capture and maintain warranty registrations. Online registration allows Aqua Lung to maintain an accurate customer data base while remaining environmentally responsible. In addition, it allows us to monitor for unauthorized dealer sales and communicate important information. By registering your purchases online, you are helping us to provide better support to you.

When you purchase a regulator, alternate air source, buoyancy compensator or dive computer from an Authorized Aqua Lung Dealer, please ask your dealer to register your product online or visit the [Product Registration page](#).

Ask your Authorized Aqua Lung Dealer about our Online Warranty Registration Bonus Offers

Serial Number Locations

Serial numbers DO NOT contain the letters "EN" or "CE". These numbers refer to a European Standard for that product. If you cannot locate your serial number, please refer to the following information for assistance.

Buoyancy Compensator serial # location

- Most Sea Quest and Aqua Lung BC's have the serial # located behind the hook and loop inflator hold down on the left shoulder.
- Fusion Buoyancy Compensator - The serial number is located under the left pocket flap, behind the oral inflator. Some BC's do not have a serial #. These include the Sea Quest Spectrum 1 and the Aqua Lung Wave. In these cases please the lot # as noted below:
- Spectrum 1 - Does not have a serial #. Use the LOT # located at the bottom of the WARNING tag. The tag is sewn inside the left lobe
- Wave - Does not have a serial #. Use the LOT # located at the bottom of the WARNING tag. The tag is sewn inside the left pocket.

Aqua Lung Regulator serial # location

- 1st stage - The 7 digit serial number is readily visible on the first stage. The 7 digit number does not contain: "EN250 CE 0098".
- 2nd stage - On most models the serial number is located on the top of the second stage housing near the leading edge of the mouthpiece.
- Micra ADJ 2nd Stage - The serial number is pin stamped on the bottom of the second stage housing.

Apeks Regulator serial # location

- 1st stage - The serial number is readily visible on the first stage. The serial number is a 3 digit number followed by a space and then a 4 digit number (Example: 211 1449). It is NOT "EN250 CE 0098"
- 2nd stage - On current models it is located on the bottom of the second stage towards the front cover.
- On earlier models, the serial number is located on top of the mouthpiece tube. With your thumb, lift the top leading edge of the mouthpiece, near the tie wrap. You should be able to read the serial # without completely removing the mouthpiece.

Aqua Lung Airsource serial # location

The serial number is located just above the QD connection on the inflator body.



Dive Computer serial # location

All Suunto Dive Computer serial numbers are 6 digits and are located on the box along with a bar code. If the box is no longer available, then the serial numbers are located as follows:

- Spyder/Stinger/Mosquito: The 6-digit SN is located on the backside of the watch
- Cobra/Vytec/Vyper/Gecko: The 6-digit serial number is located on the backside of the computer module. If the computer is in a console, remove the back plate to view the serial number.

Warranty by Product Category

(Covers Apeks, Aqua Lung, Sea Quest and Suunto products)

BCs: Limited Lifetime Warranty - Pro-rated (Passport BC's have a 2 year limited warranty)

PRODUCT REPLACEMENT ON A PRO-RATED BASIS

Products under the Limited Lifetime Warranty that malfunction due to material or manufacturer defects that have also had a significant amount of use will be replaced on a pro-rated basis. Prorating will be determined by a percentage factor based on the condition of the product and how long the product was used prior to the warranty claim. This can be useful to evaluate Limited Lifetime Warranty claims since the warranty period is for the "useful life of the product" and not a set length of time. The following guidelines should be used in determining what pro-rated percentage will be used.

| Pro-Rated Values for products sold at retail | Aqua Lung Pays | Customer Pays |
|--|----------------|---------------|
| Like new and less than 2 years old | 100% | 0% |
| Slightly used and less than 5 years old | 75% | 25% |
| Very used and more than 5 years old | 50% | 50% |
| Worn out | 0% | 100% |

SUUNTO DIVE COMPUTERS: Five-Year Limited Warranty (Pro-rated)

| Pro-rated Values for Computers sold at retail | Aqua Lung Pays | Customer Pays |
|---|----------------|---------------|
| Like new and less than 2 years old | 100% | 0% |
| Slightly used and/or more than 2 years old | 60% | 40% |
| Used and/or more than 3 years old | 40% | 60% |
| Worn out and/or more than 5 years old | 0% | 100% |

ANALOG GAUGES AND COMPASSES: Two-Year Limited Warranty

MASKS, FINS, AND SNORKELS: Two-Year Limited Warranty

GEAR BAGS: Lifetime Warranty: including airline handling damage.

WETSUITS: One-Year Limited Warranty

BOOTS: Lifetime Warranty against sole separation from upper, and 1 year Limited Warranty

GLOVES: One-Year Limited Warranty

Unauthorized Dealer Warning

Aqua Lung products are only available through authorized dealers and on the internet from the Aqua Lung Store. Any retailer that offers to sell and ship our life support products by mail, for orders placed by phone or the internet, is doing so without our permission. Such retailers are NOT authorized Aqua Lung Dealers. Only internet sales via the Aqua Lung Store are authorized and in such cases your purchase will be shipped directly from Aqua Lung to your specified address or to an authorized Aqua Lung retailer where you can pick it up. If you obtain Aqua Lung products from an unauthorized dealer your warranty will not be valid and we cannot offer you the assurances of quality and satisfaction afforded by the Aqua Lung Warranty Program.